



Homecare Association

Changing Password

We recommend updating your password regularly to keep on top of your account's security.

1. Log into your account.
2. Navigate to '**My account**' in the top right of the page and click '**Manage security**.'

The screenshot shows the Homecare Association website interface. At the top left is the Homecare Association logo. The navigation menu includes 'Membership', 'About us', 'Advice', 'News', and 'Find care'. In the top right corner, there is a 'Join' button, a 'My account' dropdown menu, and a search icon. The 'My account' dropdown menu is open, showing options: 'My account', 'Edit personal details', 'My training and events', 'Membership and certificate', 'Order history', 'Manage security' (highlighted with a red box), and 'Logout'. Below the navigation is a 'Welcome back. How can we help?' section with six tiles: 'My account' (with a key icon), 'News and opinion' (with a smartphone icon), 'Helplines for members' (with a person icon), 'Members online community' (with a network icon), 'Our Disclosure Service' (with a document icon), and 'Events' (with a group of people icon). At the bottom, there is a 'Latest news and guidance' section with a blurred image.

3. Enter your old password and then set your new password. The password must have a minimum strength of 'Good' so please use long passwords with combinations of numbers, letters and symbols.



Homecare Association



Join

My account



Membership About us Advice News Find care Disclosure Service Training & events

You're here: [Homepage](#) → [My account](#) → Manage security

Manage security

Reset password

Old password *

New password *

Confirm new password *

Password policy

- Must have a minimum strength score of "Good"

Password advice

Please use a long password with a combination of letters, numbers, as well as upper and lowercase characters to make it as strong as possible. Please avoid using passwords used elsewhere.

Cancel

Save →